



# Guidance on Repatriation Flights in the Americas during COVID-19

As of March 25, 2020

## **Argentina**

Flights need to be requested to ANAC through same procedure used for regular/non-regular flights (Res. 180). Airlines must provide a full list of passengers to be carried (including nationality) and proving the flight is requested for repatriation. Health declaration must be provided, as well as onboard announcements must continue.

EZE has issued assistance protocols for foreign crew of relief flights as follows: 1) assigned crew must remain in the aircraft upon arrival until all passengers have deplaned. 2) crew must comply with the Ministry of Health´s protocol - health form and GENDEC required. 3) crew must descend through staircase adjacent to the jetway directly to the vehicles that will transport them to a crew-dedicated room 4) crew will not be required to provide any biometric data to immigrations. 5) crew baggage will be screened by mobile scanners by Customs 6) crew will then be escorted to their hotel and must comply with additional protocol established by the Ministry of Tourism. 7) if crew member was in contact with a Pax showing symptoms, must be directed to a hospital In addition to the above protocol for exception flights, carriers must provide the authority with: number of arrival flight, crew member identification, hotel data, Ministry of Tourism and return date for each crew member. Contact data for CUSCOVID19: mobile: 1144358955, land line: 39854628, email: [cusccovid19@minseg.gob.ar](mailto:cusccovid19@minseg.gob.ar).

## **Belize**

Repatriation flights are subject to the approval of their national COVID19 committee. The process to operate the flights is as follows: 1. Airline requests permission to CAA 2. CAA elevate the request to the national Covid19 Committee who approves/rejects. They are asking airlines to file permissions at least 48 hours in advance. Requests should be sent to Lindsay Garbutt – email: [dcabelize@btl.net](mailto:dcabelize@btl.net) and copy Lilly Hynes: [lilly.hynes@civilaviation.gob.bz](mailto:lilly.hynes@civilaviation.gob.bz).

## **Bolivia**

Originating state must require a permit to the Ministry of Foreign Affairs either via the same Ministry of the requesting country or the embassy. Once the permit has been granted, the operational phase begins, and the Civil Aviation Authority issues the corresponding authorization. Conditions for such flights and the forms are all found at [www.dgac.gob.bo](http://www.dgac.gob.bo).

## **Chile**

Ministry of Foreign affairs is in charge of coordination. Chilean citizens or residents in Chile should approach the closest consulate or contact the Ministry of Foreign Affairs directly at [www.minrel.gob.cl](http://www.minrel.gob.cl).

## **Colombia**

All international humanitarian flights must be requested as charter Flights for authorization. Crew must inform Place of permanency and complete sanitary protocols. E-mails to request authorization: [radicacionenlinea.OTA@aerocivil.gov.co](mailto:radicacionenlinea.OTA@aerocivil.gov.co); [rocio.ayala@aerocivil.gov.co](mailto:rocio.ayala@aerocivil.gov.co); [lucas.rodriquez@aerocivil.gov.co](mailto:lucas.rodriquez@aerocivil.gov.co).

## **Costa Rica**

Requests should be addressed directly to the Civil Aviation Authority to Christian Chinchilla at [cchinchilla@dgac.go.cr](mailto:cchinchilla@dgac.go.cr), and include in copy [rchinchilla@dgac.go.cr](mailto:rchinchilla@dgac.go.cr).

## **Ecuador**

Requests should be addressed directly to the Civil Aviation Authority to the Consejo Nacional de Aviación Civil to Anyelo Acosta at [andrea.borja@aviacioncivil.gob.ec](mailto:andrea.borja@aviacioncivil.gob.ec).

## **El Salvador**

Requests for repatriation for flights should be addressed directly to the Ministry of Foreign Affairs, directly to Tania Camila Rosa – [trosa@rre.gob.sv](mailto:trosa@rre.gob.sv), and Ana Irma Rodas – [airodas@rree.gob.sv](mailto:airodas@rree.gob.sv).

## **Guadeloupe**

US citizens and residents currently in Guadeloupe and having flown from the U.S. with JetBlue, American Airlines or Air France, will be flown back. These three airlines have been granted a grace period past March 18 to get everyone home.

## **Guatemala**

All charter and humanitarian flights must be previously authorized by the government - CAA through Francis Argueta: [francis.argueta@dgac.gob.gt](mailto:francis.argueta@dgac.gob.gt) and assistant Maria Gabriela Ruiz: [maria.ruiz@dgac.gob.gt](mailto:maria.ruiz@dgac.gob.gt), and copying Maria Ruiz at [maria.ruiz@dgac.gob.gt](mailto:maria.ruiz@dgac.gob.gt).

## **Honduras**

All repatriation flight requests must be addressed to SINAGER at [SeturHonduras2020@gmail.com](mailto:SeturHonduras2020@gmail.com). Website shared too: <https://hn.usembassy.gov/health-alert2-us-embassy-tegucigalpa-honduras-23-march-2020/>

## **Nicaragua**

All repatriation flight requests must be addressed to the INAC, directly to Cap. Carlos Salazar at [dta@inac.gob.ni](mailto:dta@inac.gob.ni), including in copy [unavio@inac.gob.ni](mailto:unavio@inac.gob.ni) and [aisionanic@gmail.com](mailto:aisionanic@gmail.com).

## **Panama**

All repatriation flight requests must be addressed to the Civil Aviation Authority, directly to Gustavo Pérez at [Gustavo.perez@aeronautica.gob.pa](mailto:Gustavo.perez@aeronautica.gob.pa), including in copy Andrea Agreda at [andrea.agreda@aeronautica.gob.pa](mailto:andrea.agreda@aeronautica.gob.pa).

## **Peru**

Civil Aviation Authority is the entity that grants authorizations for repatriation flights, prior request from the Ministry of Foreign Affairs with the official list of passengers who would travel on the designated flights. For inbound flights, these must arrive at the Callao Air Base Grupo Aéreo No. 8. This situation requires that the times and dates for the arrival of such flights will be determined by the Peruvian authority. Embassies are urged to present the corresponding requests with due anticipation in order to be able to include flights in the schedule that the Peruvian authority will carry out.

## **Venezuela**

All repatriation flight requests must be addressed to INAC, directly to Anira Padrón at [a.padron@inac.gob.ve](mailto:a.padron@inac.gob.ve).



**For more details and assistance, please contact IATA's Manager for Security and Facilitation for the Americas, Alejandro Restrepo at [restrepoa@iata.org](mailto:restrepoa@iata.org).**